NURTURING TEAM CULTURE



Whakatauāki

Ko te manaakitanga te hā ora o te tikanga

'Manaakitanga is the air that tikanga breathes'

Nā ngā kuia o te whare o Turongo



KIA TAUTOKO I TE TIMA WHĀNUI

Support for the wider team

Te Whakatupu Kohinga Māori

Whanaungatanga

(ā-Taonga, ā-Kōrero hoki)

Tiaki Taonga Māori Care of our taonga

Kōrero Narratives & perspectives

Mana / Tapu / Noa Provenance

TE PUNA WHĀNGAI Kaupapa Māori framework

Ngā Tikanga Processes, policies, systems, training, suppo documents

Te Manaaki ā Roto Inwards care of our people,

empowerment, and training

TE PUNA

Kia whāngai i te kāhui o MOTAT To nurture the MOTAT Team

WHĀNGAI Tono / Request

> Whakahono To connect

Kōrero / Hononga Connections established through kōrero

Au Mai / Au Atu Ongoing and sustainable partnership

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Α

Te Kanohi Māori Representation (Faces & Kaupapa)

> **Te Kitenga** How MOTAT is seen externally

Te Pūaha *I*lāori accessibility

Build Understanding

- Manaakitanga
- Survey your team; engagement and wellbeing
- Listen to and be led by the team
- Respond to what you hear, make improvements and repeat
- Value the time spent building relationships
- Embrace individual differences
- Support the <u>whole</u> person



Embrace Courageous Conversations

- Shared kaupapa
- Courageous conversations / encourage the discussion Conversation starters:
 - In the interest of building a shared understanding ...
 - To bring us all back to kaupapa ...
 - Acknowledging that we can't change what has happened...
- People don't operate in isolation
- On the periphery redirect unproductive conversations
- Don't be afraid to challenge when someone speaks in <u>absolute</u> terminology



It takes time!

- Learn from your successes and failures
- Acknowledge that building confidence and trust takes time
- Repetition, repetition, repetition
- Most importantly... keep going!



Useful Wellbeing Links

Build Understanding

- Culture Amp (<u>cultureamp.com</u>)
- Groov by Mentemia (groovnow.com)
- Five Ways to Wellbeing (<u>mentalhealth.org.nz/five-ways-to-wellbeing</u>)
- Tetramap (<u>tetramap.com</u>)
- Bell (<u>belltea.co.nz</u>) Don't underestimate the value of a cup of tea and korero

Encourage Courageous Conversations

- Mental Health First Response | CoLiberate (coliberate.co.nz/mental-health-first-response)
- Te Whare Tapa Whā (<u>mentalhealth.org.nz/te-whare-tapa-wha</u>)
- Mental Health Foundation (<u>mentalhealth.org.nz/workplaces</u>)

Feel free to reach out to find out more about our successes and failures. We are always happy to share our learnings and learn from others: <u>emma.crozier@motat.org.nz</u>

