



3 September 2026

Tēnā koe

Re: Official Information Act (OIA) Request – Energy Excellence Awards

Thank you for your OIA request dated 26 August 2026 for:

*regarding the New Zealand Energy Excellence Awards held at Tākina Wellington Convention and Exhibition Centre on Wednesday 19 August 2026.
For the period covering the event, and any directly related follow-up on 20–21 August 2026, could you please provide:*

1. *Any incident reports, security reports, duty manager reports, incident register entries, or similar records relating to incidents occurring during the New Zealand Energy Excellence Awards.*
 2. *For each recorded incident, where available:*
 - *the approximate time;*
 - *the location within Tākina;*
 - *the general nature/category of the incident;*
 - *whether security or venue management became involved; and*
 - *the outcome or action taken.*
 3. *Any records of attendees or guests being:*
 - *asked to leave;*
 - *removed from the venue;*
 - *refused further alcohol service;*
 - *spoken to or dealt with by security or venue management because of their behaviour; or*
 - *otherwise subject to an intervention by venue staff or security.*
 4. *Any records of Police, ambulance, fire or other emergency services being contacted, requested to attend, or attending Tākina in connection with the event.*
 5. *Any complaints received by Tākina Events or Te Papa during, or in the two days following, the event concerning the conduct or behaviour of attendees at the event.*
 6. *Any internal communications between Tākina Events/Te Papa venue management, security personnel or duty managers concerning a significant attendee-related incident at the event.*
- *I am not seeking the names, contact details or other identifying personal information of individual attendees. Where information is withheld for privacy reasons, I would appreciate the remainder of the record being released in redacted form rather than the document being withheld in full where practicable.*
 - *If no incidents or complaints responsive to the above request were recorded, I would appreciate confirmation of that.*

7. *I would also appreciate confirmation as to whether CCTV footage covering the event areas is ordinarily retained and, if any incident records responsive to this request exist, whether relevant CCTV footage associated with those incidents still exists.*
8. *As the event occurred recently, if relevant CCTV footage does exist, I respectfully request that consideration be given to preserving that footage while this OIA request is being processed so that it is not lost through routine retention/deletion processes. I am not requesting release of the CCTV footage at this stage.*

Te Papa has undertaken reasonable searches and identified no information within scope of parts 1-6 of your request. No incidents responsive to your request were identified. Accordingly, parts 1-6 of your request are refused under section 18(e) of the OIA, as the information requested does not exist.

As we outlined in our email of 2 September 2026, we transferred the CCTV-related parts of your request to Wellington City Council under section 14 of the OIA.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request, please contact OIA@tepapa.govt.nz.

Yours sincerely



Peter Corley
Chief Finance and Strategy Officer